

Our Warranty



Every Luxe Bidet comes with a 12 or 15 month warranty. We will promptly replace any defective parts, free of charge, within the specified warranty period. [Contact Us](#) to request a replacement part or bidet. To help us process your request, please provide your order number and the address at which you received your order.

12 month warranty: MB110, MB210, and MB320

15 month warranty: Vi-110, Elite110, and Elite320

In addition to our warranty, we offer a 30 day satisfaction guarantee. If you are not satisfied with your bidet for any reason, simply return it to us within 30 days of the purchase date for a full refund.

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.